SkillSource

Chelan/Douglas Quarterly Performance Report
July 1, 2024 - September 30, 2024

At Work In A Learner's Playground

Registered apprenticeships are where earning and learning go hand in hand. "I love working here. It's a learner's playground," says Ayden Oseguera, a young adult who found his career path through a Computer Tech 1 Apprenticeship at SkillSource. He particularly enjoys the hands-on work of cabling, setting up computers, and solving technical problems through troubleshooting.

Ayden earned his high school equivalency through the SkillSource Open Doors program. He has always liked computers, but didn't consider a career in computer technology until his SkillSource instructors made the recommendation. His Open Doors instructor, Dana Osterlund, introduced him to technical apprenticeship possibilities, and he began a paid Work Experience at SkillSource in the technology department to gain workplace maturity and soft skills, while also developing and demonstrating computer skills. Ayden officially entered into the Computer Tech 1 Registered Apprenticeship program in October, continuing to work and learn alongside SkillSource's network administrator, Kristine Ringsrud.

Regulated by the Washington State Apprenticeship and Training Council (WSATC) and sponsored by the Wenatchee School District, this program is the only computer technology apprenticeship in the state specifically designed for high school, Open Doors, and Federal Title I students. Once hired, apprentices start at 75% of the standard journey rate, with pay increases as they complete training milestones. Over approximately two years, Ayden will complete 2,000 hours of hands-on training. The program covers data management, customer service and communications, software, hardware, and network support. He'll also complete 170 hours of related instruction, including classroom learning, lab work, and online study, plus Google Workspace Education certifications.

The program has a solid track record of success. Previous graduates have found positions as computer technicians with the Wenatchee School District. Graduates can also pursue opportunities at data centers, warehouses, and computer support businesses.

His mentor, Kristine Ringsrud, has watched Ayden grow beyond just technical skills. "Ayden is a delight to work with," she shares. "He's dependable, stays on task, and is eager to help others. He was very shy when he first started working for me – it's satisfying to watch him gaining confidence as he demonstrates new skills." In Ayden's "learner's playground," he's gaining real-world experience while earning a wage, demonstrating how technical education creates practical pathways to meaningful careers.

Congratulations, Ayden!

Registration & Exit

Registration & Exit	Current Actual	Annual Goal
Total Served	**236**	**625**
Adults		
Registered	30	81
Placement Rate *(% employed at exit)*	100%	80%
Credential Rate *(% trained in voc ed who earn a credential)*	75%	82%
Dislocated Workers		
Registered	17	44
Placement Rate *(% employed at exit)*	100%	81%
Credential Rate *(% trained in voc ed who earn a credential)*	100%	81%
Youth		
Registered	43	68
Placement Rate *(% of youth employed or in post sec ed)*	67%	65%
Credential Rate *(% youth who achieved a HSD or GED)*	33%	51%

Discretionary Grant Enrollments: Federal EcSA: 15/16; State EcSA 50/44

Participants in Occupational Education	24-25 Students (YTD)				23-24 Students (Year Total)			
	Big Bend	WVC	WVC Omak	Other	Big Bend	WVC	WVC Omak	Other
Health Care	22	21	17	11	17	17	13	15
Office/Misc	7	8	0	4	6	5	0	9
Industrial & Technical	7	10	0	28	12	6	0	63

Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate	Obligation Rate
Career Services	**1,246,553**	**275,161**	**22%**	**90%**
Employer Based Training				
On-The-Job / Incumbent Worker Training	**122,695**	**2,850**	**2%**	**21%**
Work Experiences / Project Learning	**144,201**	**41,263**	**29%**	**52%**
Occupational Education	**216,625**	**35,298**	**16%**	**62%**
Healthcare		10,260		
Office/Other		9,786		
Industrial/Technical		15,252		
Basic Education				
Secondary Education	**493,749**	**97,986**	**20%**	**79%**
Computer Basics	**81,505**	**13,541**	**17%**	**66%**
Support and Incentives	**595,113**	**70,927**	**12%**	**85%**
Total	**2,900,441**	**537,026**	**19%**	**79%**